



# Accelerate your property specific flood risk report and referral process

The effects of climate change are already impacting our communities. Rainfall and flooding events are becoming more frequent and severe. Community awareness and resilience around flood risk can be enhanced through fit-for-purpose sharing of flood risk information. Improved flood resilience can then be achieved through enhanced planning for, and response to these events, benefitting the whole community.

## Our Services

We provide online access for the public to see their flood risk and download the latest property specific flood risk information via an online portal.

The WISER Flood Risk portal:

- Allows users to view a range of historic, gauge and design flood inundation maps and data
- Allows users to search for a property of interest and get both property and point specific flood risk information
- Provides the latest river levels
- Supports riverine, overland/flash, stormwater and coastal storm surge flooding mechanisms
- Provides general information on flood risk
- Is a real-time system generating reports on-the-fly to provide the latest available information

## Your Benefits

- **Time, resource and cost savings.** Reports are generated automatically on-the-fly by users at time of request,. This ensures the latest official source data is used. For example, the Goulburn Broken Portal supports an average of 300 report downloads per month, , freeing up floodplain officers time for higher value tasks.
- **Easily provide basic flood information to the public,** property owners, developers and other interested stakeholders before, during and after events. For example, >10 000 people accessed the Goulburn Broken portal downloading >1 700 reports over 24 hours during the October 2022 floods
- **The community can increase their awareness of flood risk,** and are empowered to share flood risk info and make appropriate plans
- Available anywhere, on any device via a web browser
- One place for all flood risk related information
- No hassle for Council to support and maintain

